ACCESS STATEMENT FOR PALMS GUEST HOUSE

Introduction
Palms has 5 bedrooms up a flight of stairs. The following statement is a summary of our provision. If you have any queries call us and we will endeavour to help.

Pre-arrival
Coaches arrive from Exeter bringing guests from the railway and airport. Coaches, local buses and taxis all operate from the same place in the Strand if you cannot manage the 5-minute walk to us. Timetables and bookings are available from Tourist information. Brochures, menus can be provided in large print by prior arrangement. We have a web site or contact us by phone, fax or email (details below).

Arrival & car parking
On arrival we have a Palms sign outside the property and you may park for a limited time only during the day unless in possession of a sticker. We suggest you unload luggage, assistance can be provided, prior to parking at rear. When arriving by public transport, taxis will be available but if help is needed please inform us when booking. We have space for 3 cars at rear of Palms, clearly marked level chippings reached by driving along an unadopted rough road at rear. No access through the house. The town shops, restaurants, beaches are within 5 minute walk.

Main entrance & Reception
Our 94cm front door has one 14cm step and a bell on right doorframe. This leads to an inner 84cm door and then into a level tiled 3x1metre hall in which sits a 74cm high reception desk.
Doors 76cm open inwards. There are 12 steps to first landing, 4 more to second covered in deep pile carpet. The stairs are 15xl5x75cm wide and have a wooden enclosed banister on right. All areas have good colour contrast of floor and decor and are well lit.

Dining room
Situated on the left in the hall, 4 tables 74cm high, 2 central supports, 2 four legs, with 46cm high armless chairs. Deep pile carpet. Large print menus provided, can be read out if needed. TV and two armchairs.

Grounds and Garden
Small front garden, view of golf course, with bench set on stone chippings.

Laundry
At end of Burn View, 2 minutes walk.

Shops
Some open until 10pm, 2 minutes walk.

Leisure Facilities
Golf, swimming, bowling, tennis, fishing, horse riding all nearby.

Bedrooms
First landing
Bedroom 5, 3x3.3m, single divan 60cm each side. Private bathroom 3x2m, shower over 56cm high bath.

Second landing

Bedroom 1, 3.7x3.5m, single divan, 180x80cm en-suite, 34cm step into 70x90cm shower with bifold door.

Bedroom 2 family, 3x2.7m room with 2 90cm divans 52cm high. Further door leads into 3.3x4.5m double divan room. 180xl60cm en suite, 30cm step into 70x70cm shower, pivot door.

Bedroom 3, 3.2x5m twin divans/king room. 150xl60cm en-suite, 30cm step into 70x70 shower, pivot door.

Bedroom 4, 3.8x3m fixed single divan. 86x190 en suite, 30cm step into 70x70 shower, bifold door.

Bedroom doors minimum 74cm wide all open inwards. Room measurements include en suites. All beds unless stated 60cm high. All bedrooms have short pile carpet.

Bathroom shower facilities
No shared facilities, no adaptations or grab rails in situ. Except room 3, 67cm wide en suite doors open outwards. All toilets 40cm high sinks 80cm high, linoleum fitted in all bathroom areas.

Additional Information
Palms has a no smoking policy throughout the building. You may use front garden. If evacuation is needed the fire alarm will sound continuously, if you are likely to require assistance please ask us on arrival. Assistance dogs are welcome. Mini fridges in all bedrooms

Contact information
Palms, 17 Burn View, Bude, Cornwall, EX23 8BZ
Tel or Fax 01288353962 or 07817188260

E-mail palmsguesthouse@tiscali.co/uk

Web site www.palms-bude.co.uk

Grid ref Easterly 220980 Northerly 106596
Hours of opening 8-10pm Closed Christmas & New Year
Other information
Tourist Board, The Crescent, Bude, Cornwall, EX23
8LE Tel 01288 354240 e-mail bude@visitbude.info for travel times, tickets etc.

Future Plan
Re-decoration as necessary.

We welcome feedback to help us continuously improve.

If you have any comments please telephone or e-mail us at Palms (details above).